

Melbourne: 30 January, 2009

Bendigo and Adelaide Bank and Keycorp extend their successful partnership.

Secure electronic transaction services provider Keycorp Limited (ASX: KYC) today announced the renewal of its contract for a further three years to manage and support the EFTPOS terminal fleet for Bendigo and Adelaide Bank around Australia.

Greg Devlin, Head of Access & Payment Systems, said the decision to renew the partnership reflects the proven track record of Keycorp Services.

“Keycorp Services has consistently demonstrated a strong understanding of our business, and delivered high quality service to our customers, all of which complements Bendigo and Adelaide Bank’s brand and competitive strength.

In addition, Keycorp Services flexible approach and willingness to propose and support initiatives has played an important role in the bank’s ability to significantly grow its merchant base,” he said.

Joe Bonin, Head of Operations Keycorp Services, has welcomed the agreement.

“It is a real pleasure to continue our association with the Bendigo and Adelaide Bank.

“We have seen them grow from strength to strength and we respect their partnership approach in ensuring that both parties mutually succeed in delivering high quality sustainable service.”

About Bendigo and Adelaide Bank

Bendigo and Adelaide Bank Ltd was formed in November 2007 as the result of a merger of Bendigo Bank (1858) and Adelaide Bank (C1900). The bank’s head office is in Bendigo, Victoria, with a substantial presence in Adelaide as well. Its national retail brand is Bendigo Bank. The company also operates a substantial wholesale banking business brought to the merger by Adelaide Bank.



Bendigo and Adelaide Bank is the only Australian bank headquartered outside a capital city. The retail arm, Bendigo Bank, provides banking and wealth management services to households and small to medium businesses. It is represented in all States with a major presence in Victoria and Queensland. Bendigo Bank products and services are now available through almost 900 outlets Australia-wide, including more than 160 company owned branches, 225 community owned Community Bank® branches of Bendigo Bank, 100 agencies and 400 Elders Rural Bank outlets (a joint venture farm bank).

About Keycorp

Keycorp Limited (ASX: KYC) is a provider of secure electronic transactions with solutions including point-of-service transaction systems, payment engines and managed services.

Keycorp Services specialises in maintaining EFTPOS and point-of-sale systems in end user premises throughout Australia. Services include installation, training and maintenance of payment systems. The company has developed sophisticated call and asset management systems that enable the provision of comprehensive help desk services in support of these operations.

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